

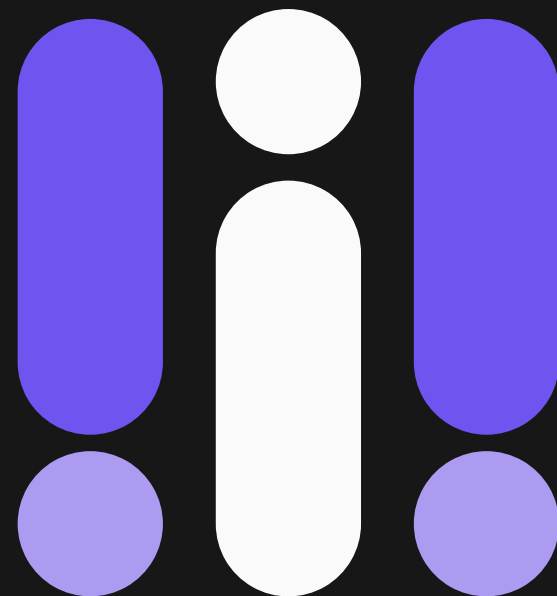
PRESIDENT TECH AWARD 2026 · BEST STARTUP PROJECT · AI
CATEGORY

Make Agent Fast

Paste your website. Get a trustworthy AI agent
that serves your customers — in minutes.

Live in production: makeagent.fast

Akbarov Abdurashid · Namangan, Uzbekistan · August 2026



Businesses lose customers to unanswered questions

Every visitor who leaves without an answer is lost revenue. The tools that exist today force a bad choice:



Human support doesn't scale

Hiring is expensive, coverage is 8 hours a day, and small teams simply can't answer every channel. Most enquiries outside working hours are never answered at all.



Generic chatbots hallucinate

DIY bot builders take weeks of prompt-writing and integrations — and still invent answers. One wrong price or promise destroys customer trust in the brand.

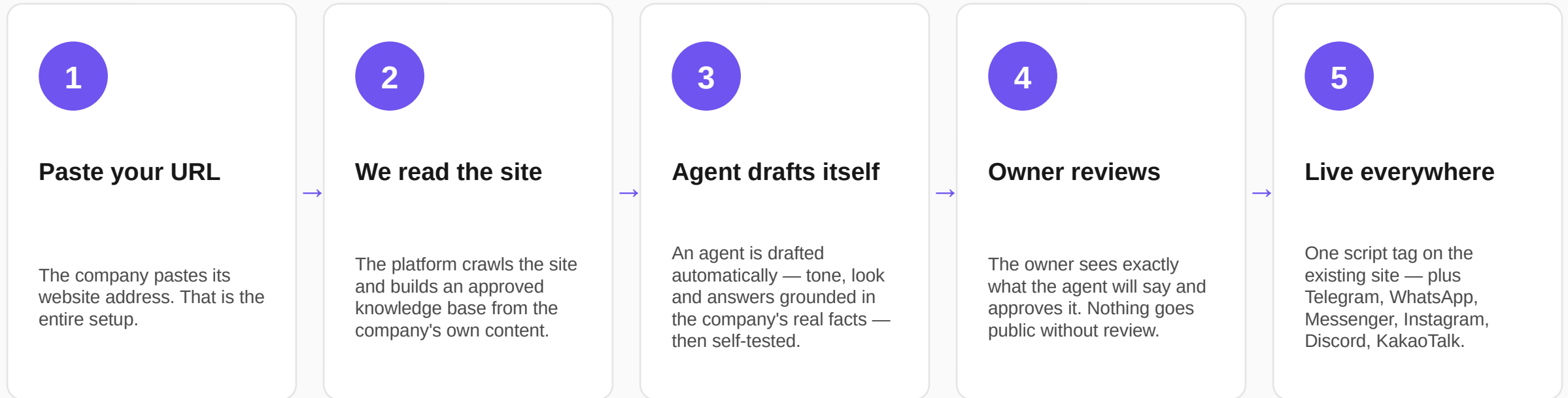


Language markets are ignored

Mainstream platforms serve English first. Businesses serving Uzbek-, Russian- and Korean-speaking customers have almost no native, voice-capable options.

The result: companies either pay too much for people, or deploy bots their customers can't trust — and most deploy nothing.

From website URL to a working agent in minutes



Trust is the product: agents answer only from owner-approved knowledge, say "I don't know" instead of guessing, capture customer requests, and hand important conversations to a human.

A complete agent platform, not a chatbot toy



Grounded answers (RAG)

Retrieval-augmented generation over approved content only. No hallucinated prices, policies or promises.



Real-time voice

Customers talk to the agent by voice — live calls in the widget, powered by a multi-provider speech engine.



4 languages natively

Agents speak English, Korean, Uzbek and Russian — one of very few platforms serving UZ/RU natively.



Agents with a job

General assistance, sales & enquiries, customer service, or booking — each agent has an explicit role and captures leads.



6 messaging channels

Telegram, WhatsApp, Messenger, Instagram, Discord and KakaoTalk — the same agent, everywhere customers are.



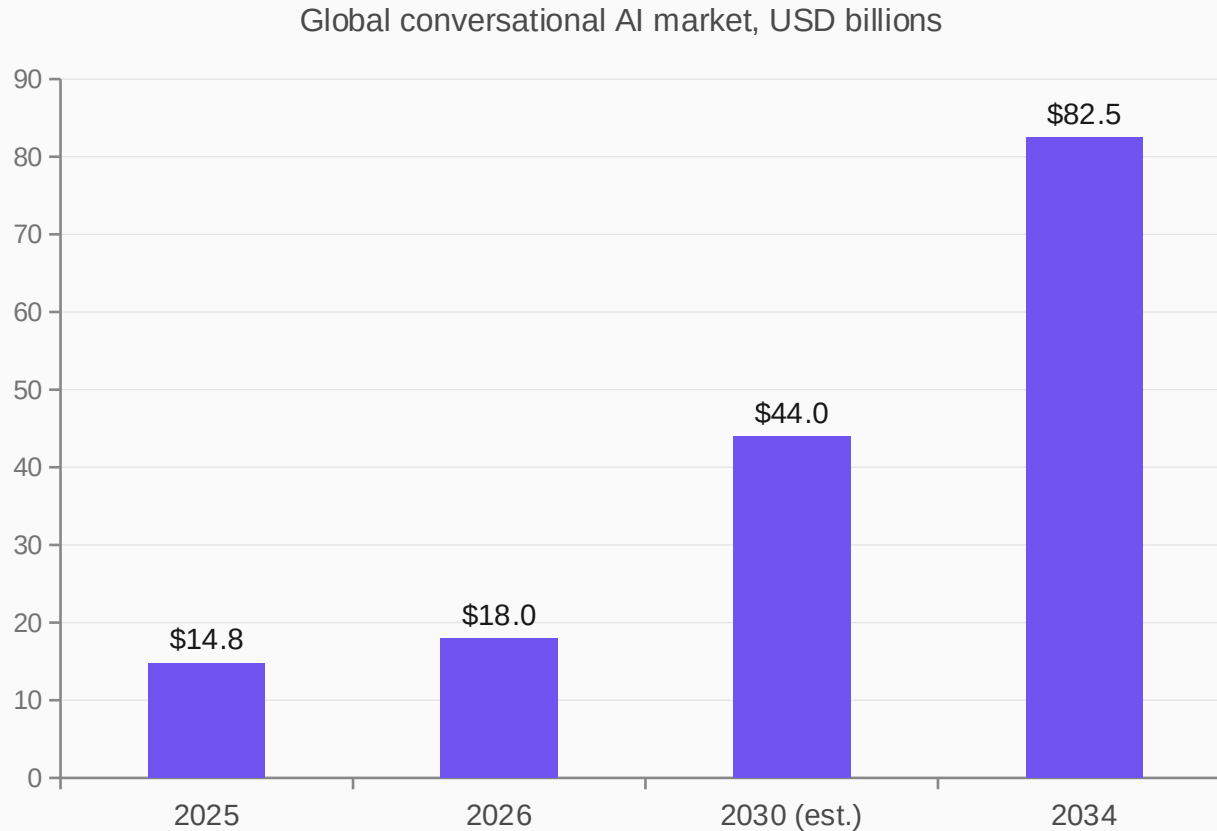
Human handoff + inbox

Important conversations reach a person. Owners get an all-channel inbox, notifications and analytics.

All shipped and live at makeagent.fast — platform UI in EN / KO / UZ.

WHY NOW

An \$18B market growing 21% a year — and a gap nobody owns



21%

CAGR 2026–2034 (Fortune Business Insights)

Zero-setup

Competitors need weeks of configuration; our setup is a URL. The "agent from your website" wedge is unclaimed.

UZ · RU · KO

Underserved language markets where global players don't compete — starting with Uzbekistan's digitalizing SME economy.

AI agents are the defining technology wave of 2026 — every business will need one; almost none can build one.

Where we win

	Make Agent Fast	Enterprise AI support (Intercom Fin, Zendesk AI)	DIY bot builders (Chatbase, Botpress, Tidio)
Setup	Paste a URL — minutes, no code	Weeks; needs existing helpdesk + team	Hours—weeks of prompts & wiring
Trust model	Approved-knowledge only + review before launch + human handoff	Good, but locked to their suite	Weak — hallucination-prone defaults
Voice calls	Built-in, real-time	Add-on / enterprise tier	Mostly absent
Languages	EN · KO · UZ · RU native speech	EN-first; UZ/RU poor	EN-first; quality varies
Channels	Site widget + 6 messengers incl. KakaoTalk	Their own inbox first	Limited connector lists
Price	From \$15/mo + transparent usage credits	\$0.99+ per resolution, enterprise contracts	Cheap but you assemble everything

We are not competing on model quality — everyone rents the same models. We compete on trust, setup speed, languages and price.

SaaS subscriptions + usage credits, profitable by design

Starter

\$15 /mo

~1,000 credits / mo

First agent on your site

Pro

\$35 /mo

~3,000 credits / mo

Voice calls, more channels

Studio

\$79 /mo

~8,000 credits / mo

Serious multi-channel operations



Margin engine Subscription is the margin; credits pass AI cost through with a markup (1.2× text, 1.4× voice). The platform never loses money on compute.



Expansion revenue Credit packs, add-ons (\$10/mo extra agent, \$9/mo white-label), annual plans at ~20%, and KRW pricing for Korea.



7-day free trial Card-free trial converts to paid via Polar checkout. No permanent free tier — every active agent is a paying agent.

Unit economics, not vibes: 1 credit ≈ \$0.005 of AI cost. Every chat message, voice minute and generation is metered reserve-first, so usage can never create unbilled cost. Billing runs live on Polar (merchant of record) with 9 products in production. Even BYOK customers pay platform fees per action — revenue scales with every conversation our agents handle.

Live in production, first revenue signed

1

paying business subscription

Our first commercial customer is live and paying on the platform

2

contracts closing now

Two more commercial subscriptions at signature stage, expected to close shortly

9

billing products live

Real Polar billing in production: 3 tiers × monthly/annual + credit packs

What we shipped in 11 weeks (June 15 → today), with a team of 3:



URL-to-agent launch flow with self-test and owner review



Real-time voice calls (multi-provider speech engine)



RAG knowledge pipeline over pgvector with grounded-only answers



Owner inbox, notifications and analytics across all channels



Embeddable widget + 6 messaging connectors incl. KakaoTalk



Agent speech in EN/KO/UZ/RU; platform UI in EN/KO/UZ



Production billing (Polar), credit metering, trials, add-ons



Own production infrastructure with failover — no cloud lock-in

Full-stack ownership is our moat



Swappable AI layer

Model-routing across OpenAI, Anthropic, Gemini, xAI, DeepSeek and OpenRouter — we always run the best model per task and price, never locked to one vendor.



Voice engine layer

Deepgram STT, ElevenLabs TTS, OpenAI Realtime and Gemini Live behind one abstraction — with automatic routing that keeps KO/UZ/RU quality high.



Trust architecture

Strict RAG grounding (answers must match approved embeddings), reserve-first credit metering, rate limiting, fail-closed production guards.



Own infrastructure

Production on our own hardware behind Cloudflare, with automated CI/CD, database failover and reconciliation — near-zero hosting cost at current scale.



i18n by construction

Compiler-enforced translation parity: a missing Korean or Uzbek string is a build error. Multilingual is engineering discipline, not an afterthought.



41-feature roadmap spec

The whole product is built against a code-audited target specification — disciplined engineering, documented decisions, testable claims.

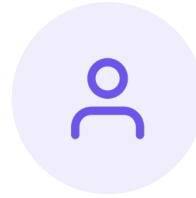
Three builders who ship



Akbarov Abdurashid

Co-founder · Head of Development

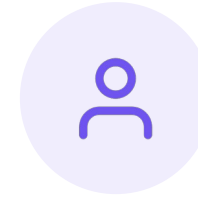
Main founder and developer of the platform and its system architecture — owns product engineering end to end.



Akbarov Izzatjon

Co-founder · Head of Research

Leads continuous testing and customer-experience learning, and explores new capabilities and directions for the product.



Aliboyev Dostonbek

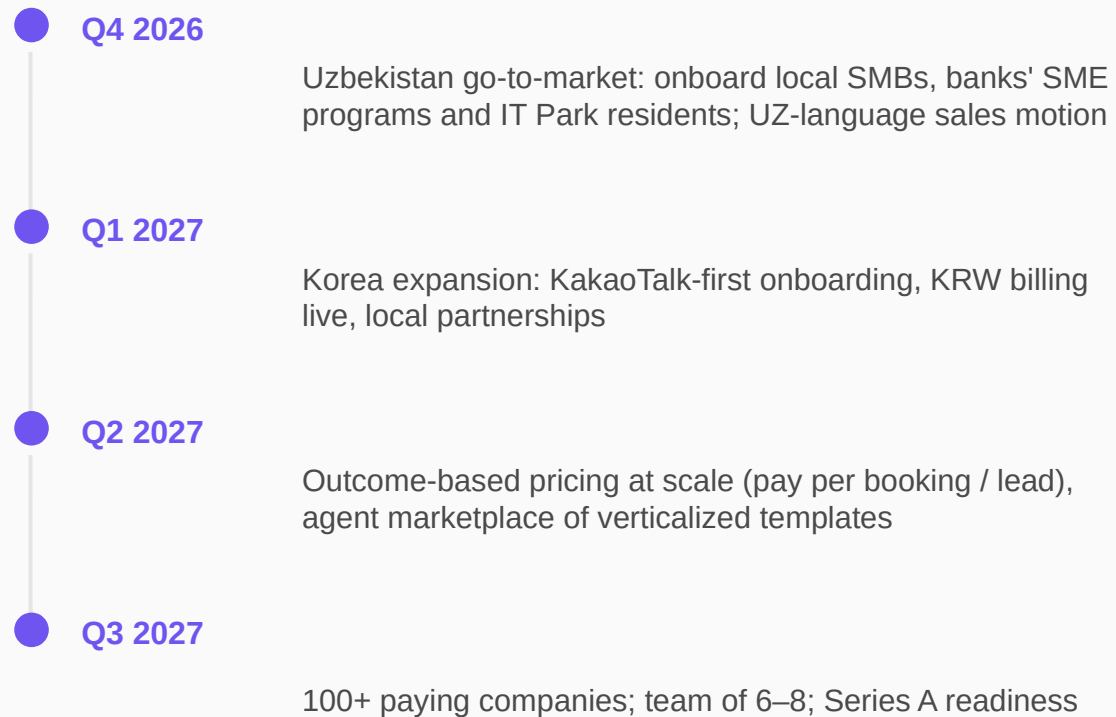
Co-founder · Head of Operations

Runs partnerships with other companies and drives operations and marketing initiatives across the business.

One team, full ownership: product, engineering, infrastructure, design and go-to-market — everything above was built and operated by these three people.

What the investment unlocks

Next 12 months



Use of the award investment

- ✓ **40% — Go-to-market**
Sales + onboarding for Uzbek SMBs; local partnerships
- ✓ **35% — Product & AI**
Verticalized agents, outcome pricing, deeper voice quality
- ✓ **15% — Team**
First sales hire and one engineer in Tashkent
- ✓ **10% — Infrastructure**
Scale-out capacity and compliance

Winners register a legal entity in Uzbekistan and sign the IT Park investment agreement — we are ready to do both immediately.

**Every business needs an
agent.**

We make it fast.

makeagent.fast

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